

LONG BEACH HARMONY HOTEL

01.04 – 07.11.2020 SUMMER – UAI FACT SHEET

GENERAL INFORMATION

| | | | |
|----------------------------------|--|---|-----|
| HOTEL NAME | Long Beach Harmony Hotel | | |
| CLASSIFICATION | 5 Stars Hotel | | |
| ADDRESS | Türkler Mah. Akdeniz Bulvarı No: 26 Alanya – ANTALYA – TÜRKİYE | | |
| TELEPHONE | +90 242 534 10 10 (pbx) | | |
| FAX | +90 242 534 10 23 | +90 242 534 10 24 (Accounting Office) | |
| COMMERCIAL TITLE | Hayat Sağlık Hizmetleri Yat. İşl. Turz. Taah. Tic. ve San. A.Ş. | | |
| TAX ADMINISTRATION | Doğanbey | | |
| TAX NUMBER | 460 001 0837 | | |
| WEB PAGE | www.longbeach.com.tr | | |
| E-MAIL ADDRESS | info@longbeach.com.tr | | |
| SALES & MARKETING | sales@longbeach.com.tr | | |
| RESERVATION | reservation@longbeach.com.tr | | |
| ACCOUNTING | muhasebe@longbeach.com.tr | | |
| FRONT OFFICE | fo@longbeach.com.tr | | |
| YEAR of OPENED | 2014 | | |
| RENOVATION YEARS | - | | |
| NEW FACILITIES | Added 118 rooms in 2017. Buildd new Mini Club at beach side. | | |
| CERTIFIED DOCUMENTS | ISO 9001:2015 ve ISO 22000:2015 | | |
| ACREAGE | 18.000 m ² | | |
| TOTAL ROOM | 365 | TOTAL BED | 816 |
| DISABLED ROOM INFORMATION | 3 | TOTAL BED | 9 |
| | Usable indoor and outdoor places with wheelchair | | |
| BEACH | 600 mt. – Sand and gravel | | |
| COUNT of ELEVATOR | 8 | | |
| TRANSPORTATION | Taxi, Minibus and Bus | | |
| PARKING AREA | Openair for 100 wehicle, Indoor for 25 wehicle | | |
| CREDIT CARD | Visa, Mastercard | | |
| PETS | Not allowed | | |
| INTERNET ACCESS | Wi-fi connections in all rooms and general area | | |
| CHECK IN / OUT TIME | Check In Time 14:00 and Check Out Time 12:00 | | |
| VOLTAGE | 220 V | | |
| SHOPING CENTER | 5 km. – Avsallar | | |
| AIRPORT | Antalya – 90 km, Gazipaşa 60 km. | | |
| HOSPITAL | Alanya – 20 km. | | |
| HISTORICAL PLACES | Alanya Castle – 25 km, Aspendos – 75 km, Sapadere Canyon – 60 km. | | |
| CABLE CAR | Alanya – 22 km, Tahtalı – 150 km | | |
| HORSE FARM | 35 km | | |
| SEA PARK | 200 m | | |
| RAFTING | Köprülü Canyon – 80 km | | |

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ROOMS

| ROOM TYPES | | STANDARD ROOM | | DISABLE | | FAMILY ROOM | | SWIM UP | | SWIM UP FAMILY DUBLEX | | SUIT | |
|---------------------------|-----|------------------------|-----|-------------------|---|------------------------|---|-------------------|-----|-----------------------|---|------------------------|---|
| TOTAL of ROOMS | 365 | 289 | | 3 | | 48 | | 10 | | 10 | | 5 | |
| Sea View Rooms | 158 | 147 | | 0 | | 6 | | 0 | | 0 | | 5 | |
| Land View Rooms | 207 | 142 | | 3 | | 42 | | 10 | | 10 | | 0 | |
| Min. - Max. Capacity | | 2 | 3+1 | 2+1 | 3 | 2+1 | 4 | 2 | 2+1 | 2+1 | 4 | 2+1 | 4 |
| m ² | | 28 - 33 m ² | | 30 m ² | | 35 - 45 m ² | | 30 m ² | | 49 m ² | | 53 - 58 m ² | |
| With 2 Bedrooms | | • | | • | | √ | | • | | √ | | √ 3 | |
| Bunked Bed Room | | • | | • | | √ 30 | | • | | • | | • | |
| With 2 WC – Bath | | • | | • | | • | | • | | • | | • | |
| Shower | | √ | | √ | | √ | | √ | | √ | | √ | |
| Bathtub | | • | | • | | • | | • | | • | | • | |
| Jakuzi – Bathtub - Shower | | • | | • | | • | | • | | • | | √ | |
| Jump Seat | | √ 178 | | • | | √ 2 | | • | | • | | √ 5 | |
| Sofa | | • | | • | | • | | √ | | √ | | • | |
| LED TV | | √ | | √ | | √ | | √ | | √ | | √ | |
| 2 LED TV | | • | | • | | √ | | • | | √ | | √ 3 | |
| Split AC | | • | | • | | • | | • | | • | | • | |
| VRV AC | | √ | | √ | | √ | | √ | | √ | | √ | |

Free Wi-fi, Minibar, WC, Hair Dryer, Direct Phone Line in Room & Bathroom, Satellite TV Broadcasting, Music Channels at SAT, Kettle, Digital Safe Box (free of use), Laminate Flooring, Key System with Card, Wardrobe, Space for Luggages, Fire Alarm System, Make Up Desk & Chair, Curtain, Mirror, Picture, Ladder.

| ROOM SERVICES | ROOM CLEANING | SHEET CHANGING | TOWEL CHANGING | BEACH TOWEL CHANGING | ROOM SERVICE | MINIBAR |
|----------------|---------------|----------------|----------------|----------------------|--------------|---------|
| Once in 2 Days | • | √ | • | • | • | • |
| Everyday | √ | • | √ | √ With Card | • | √ |
| Paid | • | • | • | • | √ | • |
| Unpaid | √ | √ | √ | √ | • | √ |
| 24 Hours | • | • | • | • | √ | • |

At arrival day minibar is filling with water, mineral water, fizzy drinks and juices. Next days minibar is refilling just with water and mineral water. Kind of tea and coffee renew everyday one time.

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FOOD & BEVERAGE SERVICES

| FOOD SERVICES | SERVICE HOURS | SERVICE TYPE and LOCATION | PERSON CAPACITY | | |
|----------------------|---------------|-----------------------------------|-----------------|-------------|------|
| | | | CLOSED | SEMI CLOSED | OPEN |
| Breakfast | 07:00 - 10:00 | Harmony Restaurant - Open Buffet | 297 | 221 | ● |
| Late Breakfast | 10:00 - 11:00 | Harmony Restaurant - Open Buffet | 297 | 221 | ● |
| Lunch | 12:30 - 14:30 | Harmony Restaurant - Open Buffet | 297 | 221 | ● |
| Dinner | 19:00 - 21:00 | Harmony Restaurant - Open Buffet | 297 | 221 | ● |
| Snacks | 12:00 - 17:00 | Stage Snack Bar | ● | ● | 152 |
| Gözleme - Buttermilk | 11:00 - 17:00 | Sense Pool Bar | ● | ● | √ |
| Patisserie | 11:00 - 18:00 | Vanilla Patisserie | 100 | ● | ● |
| Ice Cream | 14:30 - 16:30 | Sense Pool Bar Stage Snack Bar | ● | ● | √ |

| A'LA CARTE RESTAURANTS | CONCEPT | SERVICE HOURS | PERSON CAPACITY | |
|------------------------|--------------------|---------------|-----------------|------|
| | | | CLOSED | OPEN |
| Escargot Restaurant | French Kitchen | 19:00 - 21:00 | 44 | ● |
| Hünkar Restaurant | Turkish Kitchen | 19:00 - 21:00 | ● | 120 |
| Costa Restaurant * | Mediterranean Food | 19:00 - 21:00 | ● | 114 |

* All A'la Carte Restaurants are with extra service fee (Except Costa A'la Carte Restaurant)

* The children between 00 - 12,99 ages; can have Child Menu free.

* If the children between 00 - 12,99 ages have normal menu; full extra service fee will charge.

* Costa A'la Carte Restaurant is completely with extra fee.

* Reservation is required to use A'la Carte Restaurants.

* Service hours or presentations can be changed by management depends on season or weather conditions.

| BEVERAGE SERVICE PLACE | SERVICE HOURS | CONCEPT |
|------------------------|---------------|--|
| Terazza Bar | 16:00 - 00:00 | Ultra All Inclusive |
| Lobby Long Bar | 10:00 - 02:00 | Ultra All Inclusive |
| Sense Pool Bar | 10:00 - 17:00 | Ultra All Inclusive |
| Stage Snack Bar | 10:00 - 18:00 | Ultra All Inclusive |
| Costa Dock Bar | 10:00 - 17:00 | Soft Beverages - Beer - Wine |
| Aqua Amphi Bar * | 10:00 - 23:15 | Local Alcoholic & Nonalcoholic Beverages |
| Tropicana Disco Bar * | 23:20 - 02:30 | Ultra All Inclusive |
| Mare Snack Bar * | 10:00 - 00:00 | Local Alcoholic & Nonalcoholic Beverages |

* Beverages Included in the Concept: Some kinds of Premium & Import & Local Alcoholic and Local Nonalcoholic Beverages.

* There is not any service of beverages with bottles in the hotel.

* All kinds of fresh fruit juices are with extra charge.

* Service places which are pointed with "*" are in use when Long Beach Resort & SPA is open.

Türkler Mahallesi Akdeniz Bulvarı No:26 07407 Alanya / ANTALYA – TÜRKİYE

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POOLS & AQUAPARKS

| NAME of POOL or AQUAPARK | OPEN | CLOSED | HEATING | FRESH WATER | NUMBER of SLIDES | DEPTH cm | AREA m ² | VOLUME m ³ | SWIMMING POOL | SERVICE HOURS |
|----------------------------------|------|--------|---------|-------------|------------------|----------|---------------------|-----------------------|---------------|--------------------------------|
| INDOOR POOL * | • | √ | √ | √ | • | 140 | 127 | 178 | √ | 08:00 - 19:30 |
| Kids Pool * | • | √ | √ | √ | • | 30 | 7 | 3 | • | 08:00 - 19:30 |
| SWIM UP ROOM POOLS | √ | • | • | √ | • | 140 | 477 | 668 | √ | 08:00 - 19:30 |
| WATERFALL POOL | √ | • | • | √ | • | 140 | 342 | 479 | √ | 08:00 - 19:30 |
| Kids Pool | √ | • | • | √ | • | 30 | 13 | 5 | • | 08:00 - 19:30 |
| SENSE POOL | √ | • | • | √ | • | 140 | 174 | 244 | √ | 08:00 - 19:30 |
| RELAX POOL | √ | • | • | √ | • | 140 | 206 | 288 | √ | 08:00 - 19:30 |
| INFINITY POOL (Sea Water) | √ | • | • | • | • | 140 | 284,3 | 414 | √ | 08:00 - 19:30 |
| Kids Pool (Sea Water) | √ | • | • | • | • | 30 | 17,3 | 7 | • | 08:00 - 19:30 |
| TROPICAL ISLAND - AQUATOWER | √ | • | • | √ | 8 | 30 | 882 | 314 | • | 10:00 - 12:30 14:00 - 17:00 |
| MAIN AQUAPARK *® | √ | • | √ | √ | 10 | 127 | 394 | 473 | • | 10:00 - 12:30 14:00 - 17:00 |
| Zebra & Magic Hall Falling Pool | √ | • | • | √ | 1 | 120 | 125 | 150 | • | 10:00 - 12:30 14:00 - 17:00 |
| Space Hall Falling Pool | √ | • | • | √ | 1 | 180 | 27 | 48 | • | 10:00 - 12:30 14:00 - 17:00 |
| PIRATE AQUAPARK (For Kids) **® | √ | • | √ | √ | 4 | 30-80 | 21 | 8 | • | 10:00 - 12:30 14:00 - 17:00 |
| PIRATE AQUA TOWER **® | √ | • | • | √ | 7 | 40-80 | 317 | 237 | • | 10:00 - 12:30 14:00 - 17:00 |
| Pirate Aqua | √ | • | • | √ | 3 | 80 | 276 | 221 | • | 10:00 - 12:30 14:00 - 17:00 |
| Aqua Tower | √ | • | • | √ | 4 | 40 | 41 | 16,4 | • | 10:00 - 12:30 14:00 - 17:00 |

* Heating at March, April, October and November.
 ** Heating at March, April, May, October and November. Just one of the Pirate Aquapark is heating.
 ® Just in use when Long Beach Resort & SPA is open.

MEETING SERVICES

| NAME of SALON | FLOOR | AREA m ² | HEIGHT m | LENGHT m | WIDTH m | CAPACITY BY the ORDER | | |
|---------------|-------|---------------------|----------|----------|---------|-----------------------|-------|---------|
| | | | | | | THEATRE | CLASS | BANQUET |
| CEREMONY HALL | -2 | 1.100,00 | 4,40 | 30,00 | 40,00 | 994 | 633 | 820 |
| CINNAMON | -2 | 293,00 | 3,70 | 28,40 | 13,50 | 279 | 172 | 200 |
| VANILLA | -2 | 212,00 | 3,70 | 22,00 | 12,05 | 195 | 151 | 150 |
| MINT | -2 | 135,00 | 3,70 | 15,50 | 10,40 | 103 | 71 | 84 |

* Capacities above are the maxium counts.
 * Sales & Marketing department can give more informations about price and concept.
 * Serving free Wi-fi connections at all salons.
 * Standard Equipments: Kinds of Microphone, Rostrum, Projektör and Projector Curtain. Sales & Marketing department can give more informations about the equipments.
 * Scene Sizes at Ceremony Hall: Front - 1210 cm, Depth - 476 cm, Height 360 cm
 * Sizes of Tables: Round Table - 180 cm, Narrow Banquet Tabel - 45 x 185 cm.

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ACTIVITIES and SERVICES

DAY TIME ANIMATION

Basketball, Beachvolley, Water Gym, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step Aerobics, Dart, Kinds of Tournaments, Competitions, Pool Games.

EVENING PROGRAMS

Live Music at specific days, Karaoke, Sketches, Theme Nights, Disco, Special Performances and Shows, Guest Shows.

FREE ACTIVITIES & SERVICES

Wi-fi Connection whole area, Cinema, Table Tennis, Beachvolley, Sauna, Turkish Bath, Fitness Center. Chess, Backgammon, Table Games, Playing Cards (can be take all from Animation Info Desk). All Animation Activities, Aquaparks, Pools, Dart, Beach, Some Kinds of Import Beverages (Alcoholic – Nonalcoholic), Turkish Coffee. Long Beach Resort & SPA Honeymoon Concept. Open Buffet Breakfast & Late Breakfast & Lunch & Dinner. Snacks, Digital Safe Box in rooms.

While Long Beach Resort & SPA is open: 2 Tennis Courts (Tartan and Artificial Turf), Unlimited and Specified Times Fun Fair (Chair Planes, Dodgments, Cups, Train, Ferris Wheel),

PAID ACTIVITIES & SERVICES

Lighting of Tennis Courts, Tennis Racket & Balls, 7D Cinema, Billiards, Bowling, Water Sports, Diving School, Adventure Park with Rope. Massage, Peeling, Beauty Center, Foam Massage, All Kinds of SPA Services. Hairdresser, Gazebo, Laundry & Dry Cleaning, Telephone, Fax, Photocopy, Doctor Services, Shopping Center, Rental Car, Fresh Fruit Juices, Baby & Kids Sitting, Troller, Games with Coin. Bottled Beverages, Some Kinds of Import & Premium Beverages, Room Services. Airport Transfers.

SPA SERVICES

Turkish Bath, Fitness Center, Sauna, Steam Room, Indoor Swimming Pool, Face & Body Skin Care, Anti-Ageing Programs, Anti-Cellulite Programs. Aroma Detox, All Kinds of Relax Care Programs, Far East Massages, Exotic Massages, Hot Therapies, Cold Therapies. Medical Massages, Herbal & Aromatic Massages, Moss Care, Some Kinds of SPA Programs, Peeling & Foam Massage, Herbal Baths, Chocolate Cares.

FOR BABIES

Depends on guest requests hotel can provide Baby Cot, Bathtub, Baby Chair at Restaurants, Bottle Heater without any fee and Baby Troller with extra fee.

FOR KIDS AGES BETWEEN 4 – 12

Mini Club From 10:00 till 12:00 and 14:30 till 17:00 everyday. Free Painting, Kinds of Games, Kids Buffet at Harmony Main Restaurant, Playground, Mini Disco. Babysitting on request with extra fee.

FREE HONEYMOON CONCEPT

Private decoration with special linen sets and set up materials, Bathrobe & Slipper, Fruit Basket to the Room, Dried Fruits, Wine Service to the Room. Breakfast Service to the room on requested day (1 time). 1 day free using A'la Carte Restaurant (reservation required).

IMPORTANT NOTES

- Hotel guest should use ARM BANDS while their staying at hotel.
- Bars, Beach Area, Aquaparks, Fun Fair and A'la Carte Restaurants will be open according to weather conditions at the beginning and ending seasons.
- Funfair which is located beach area is unlimited and unpaid. While Long Beach Resort & SPA is open.
- Except A'la Carte Restaurants, Foods & Beverages are self service.
- The services and hours can be changed accordings to seasons and weather conditions. Hotel has rights to change all the things on that Fact Sheet without any information.