

# El Ksar Resort & Thalasso 4\*

Sousse, Port El Kantaoui, 1<sup>st</sup> coastline. Meals: Ultra All Inclusive

## LOCATION

- Resort: Sousse, Port El Kantaoui
- Airports: Tunis-Carthage – 147 km, Enfidha – 40 km, Monastir – 20 km
- Distance to the city center – 3 km
- Port El Kantaoui – 7 km

## GENERAL INFORMATION

- Date of construction – 1969
- Partial renovation – 2018
- **Check-in:** after 15:00, **check-out:** before 12:00

## THE BEACH

- Private sandy beach, 1<sup>st</sup> coastline
- Beach and pool umbrellas, sun loungers and mattresses – free of charge
- Beach towels – free of charge, with a deposit

## SERVICES

- Reception 24/24
- Wi-Fi – throughout the hotel, including rooms
- Conference hall and 3 meeting rooms (\$)
- Thalasso center (\$)
- Laundry service (\$)
- Parking
- Souvenir shops
- Currency exchange
- Credit cards are accepted

## MEALS

**Ultra All Inclusive (UAI):** Soft drinks are served 24/24, local alcoholic beverages are available in bars and restaurants from 10:00 to 00:00.

## RESTAURANTS & BARS

- The main restaurant *Hadrumetum* with children's buffet
  - Breakfast: 06:00 – 10:00; freshly squeezed juice (\$)
  - Lunch: 12:00 – 14:30
  - Dinner: 18:30 – 21:00 or 19:00 – 21:30
- The snack restaurant and beach bar *Barberousse*
  - Late breakfast: 10:00 – 11:00 (in high season)
  - Lunch: 12:30 – 15:00 (from May to October)

- Snacks, drinks: 24/24 (from May to October)
- A la carte dinner, Mediterranean cuisine: 19:00 – 21:30 (from June to October, \$, one free visit per stay upon an advance reservation)
- The restaurant *Baal*
  - Late breakfast: 10:00 – 11:00 (in low season)
  - A la carte dinner, Tunisian cuisine: 19:00 – 21:30 (\$, one free visit per stay upon an advance reservation)
  - Night snacks: 23:00 – 02:00
- The snack bar by the pool *Dragut* (from May to October)
  - Snacks: 12:00 – 18:00
  - Drinks: 10:00 – 00:00
- Lobby bar *Tanit*
  - Soft drinks: 08:00 – 00:00
  - Alcoholic drinks: 10:00 – 00:00
  - Night snacks: 23:00 – 00:00 (from November to April)
- Moorish café *Sahnoun*
  - Mint tea: 16:00 – 00:00
  - Hookah, Turkish coffee (\$)
- Disco bar *El Kobba*
  - Drinks: 23:00 – 01:00
- Beach Bar & Restaurant *Carthage* (from July to September, \$)
  - Drinks, snacks: 10:00 – 18:00

## **SPORT & ENTERTAINMENT**

- Animation
- 2 hard tennis courts (equipment is available with a deposit, floodlight \$)
- Fitness room
- Water polo
- Aerobics and water aerobics
- Beach volleyball
- Bocce
- Multifunctional playground (mini foot, handball, basketball)
- Billiards (\$)
- Jungle park (\$)
- Water sports (\$)
- Disco El Kobba
- The main outdoor freshwater pool
- 2 children's pools
- Freshwater outdoor pool with 3 water slides
- Freshwater outdoor pool for adults near bungalows
- Freshwater outdoor pool '3000'
- Freshwater indoor pool in the Thalasso center (heated from October to April)

## CHILD-FRIENDLINESS

- Mini club for children 4-12 y.o.
- Children's playground
- Children's buffet and a separated dining area in the main restaurant
- Baby chairs in the restaurants
- Baby cot (upon request, subject to availability)

## THALASSO CENTER (\$)

- Hammam, massage, wet room treatments, sauna

## ACCOMMODATION

- There are 454 rooms in total, located in the 4-floor main building divided into 7 blocks, and bungalows. The main building is equipped with an elevator.
- Room types: Standard Room, Sea Side View Room, Family Room, Family Superior
- Maximum occupancy: 6 people

The basic amenities of a room = the amenities of a **Standard Room**:

- 25-32 sq. m
- Hotel area view
- Maximum occupancy: 3 people
- Room service (\$)
- Air conditioning
- Wi-Fi in the rooms located in the main building
- Safe
- Mini bar (bottled water on the day of the arrival)
- TV (remote control is provided with a deposit)
- Bathtub/ shower
- Hairdryer
- Toiletries (daily replenished)
- Daily housekeeping

In addition to the basic amenities **Sea Side View Room** features:

- 25-32 sq. m
- Sea side view
- Maximum occupancy: 3 people

In addition to the basic amenities **Family Room** features:

- 27-42 sq. m
- Hotel area view
- Maximum occupancy: 4 people

In addition to the basic amenities **Family Superior** features:

- 45-70 sq. m
- Hotel area view

- Maximum occupancy: 6 people

## **CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES**

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

## **TOURIST TAX**

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.