

Club Hotel Palm Azur 4*

Djerba, 1st coastline. Meals: All Inclusive

THE HOTEL

The concept and services in *Club Hotel Palm Azur 4** are not targeted at a certain category of guests, it's suitable for all kinds of travelers.

The hotel features a large green territory and water slides. The modern style of the interiors, the beautiful decoration of the restaurant will surely appeal to its guests. A distinctive feature of this accommodation facility is high-quality service.

The hotel offers a free shuttle service to the *Djerba Golf Club*, a golf complex widely known in the country and abroad.

The beach of *Club Hotel Palm Azur 4** has both sandy and rocky features.

LOCATION

- Resort: Djerba
- Airports: Djerba-Zarzis – 30 km
- Distance to the main town of the island, Houmt Souk – 23 km
- The town of Midoun – 6 km

GENERAL INFORMATION

- Date of construction – 1997
- Last renovation – 2011
- Total area – 7 hectares
- **Check-in:** after 15:00, **check-out:** before 12:00

THE BEACH

- Private beach, 1st coastline
- Beach and pool umbrellas, sun loungers, mattresses – free of charge
- Beach towels – free, with a deposit

SERVICES

- Reception 24/24
- Wi-Fi – in the lobby, restaurants, public areas and rooms
- SPA center (\$)
- Laundry service (\$)
- Souvenir shop
- Parking
- Currency exchange
- Credit cards are accepted

MEALS

All Inclusive: Local alcoholic and non-alcoholic drinks are served from 10:00 to 00:00.

RESTAURANTS & BARS

- The main restaurant *Carthage*
 - Breakfast: 06:00 – 10:00
 - Lunch: 12:30 – 14:30
 - Dinner: 19:00 – 21:30

Thematic dinner 2-3 times a week (in summer season), vegetarian menu
- The a la carte restaurants (\$, one free visit per stay upon a 24-hour advance reservation)
 - Italian restaurant *Dolce Vita*: from 15/06 to 15/09
 - Tunisian restaurant *Sidi Bou Said*: from 01/05 to 31/10
- Snack restaurant on the beach *La Palmeraie* (only in summer)
- Lobby bar
 - Drinks: 10:00 – 00:00
- Pool bar
 - Drinks: 10:00 – 17:00
- Lounge bar
 - 18:00 – 00:00

SPORT & ENTERTAINMENT

- Animation
- Hobby club (thematic activities and events several times a week)
- 3 clay tennis courts (equipment is available with a deposit, floodlight \$)
- Table tennis
- Fitness room
- Beach volleyball
- Mini golf
- Multifunctional playground
- Billiards (\$)
- Water sports: catamaran, canoe, surfing, pedal boat (\$)
- Free transfer to the golf club
- 2 freshwater outdoor pools
- Children's pool
- Freshwater indoor pool
- Aquapark (a freshwater pool with 5 water slides): 10:00 – 12:00, 15:00 – 17:00

CHILD-FRIENDLINESS

- Mini club for children 4-12 y.o.
- Children's playground
- Entertainment programme for teenagers 13-17 y.o. (several times a week)
- Baby chairs in the restaurants

- Baby cot (on request, subject to availability)

SPA CENTER (\$)

- Hammam, massage

ACCOMMODATION

- There are 391 rooms in total located in the 3-floor main and annex hotel buildings
- Room types: Standard Room, Sea View Room
- Maximum occupancy: 3 people

The basic amenities of a room = the amenities of a **Standard Room**:

- 24 sq. m
- Hotel area view
- Maximum occupancy: 3 people
- Furnished balcony or terrace
- Air conditioning
- Wi-Fi
- Safe
- Mini bar (a bottle of water on the day of the arrival)
- TV
- Bathtub/ shower
- Hairdryer
- Toiletries
- Daily housekeeping

In addition to the basic amenities **Sea View Room** features:

- 24 sq. m
- Sea view
- Maximum occupancy: 3 people

CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES

- In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.
- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don't affect the conditions of tourists' stay significantly.

TOURIST TAX

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.

- The tax is 12 TND per person per night in four- and five-star hotels, 8 TND per person per night in three-star hotels, and 4 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is 10, so customers staying longer will only be charged for the first 10 nights of their stay. If tourists stay in a hotel for a shorter period, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first 10 nights of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of the 10th night of accommodation.