

DIAMOND EXCELLENCE RESORT & SPA (FACT SHEET)

GENERAL INFORMATION

Hotel Name	: Diamond Excellence Resort & Spa
Concept	: Ultra All inclusive
Catagory	: 5*
Foundation year	: 2011
Location	: Gündoğdu - Manavgat
Operating Period	: Seasonal 25.03 – 30.11.2025
Size of Teritory	: 22000 m ²
Number of Floor	: 5
Number of Lift	: 5+ 5 service lift
Number of Room	: 509
Number of Bed	: 1146
Park place	: Available
Antalya Airport	: 55 km
Antalya City Center	: 65 km
Side Center	: 12 km
Manavgat Center	: 15 km
Credit Cards	: Visa, Master Card
Language	: Turkish, German, English, Russian
Name of the Company	: Özden Tur.Yat.İnş.Tic.Kuy.A.Ş
Address	: Yavrudoğan Mah. Peri Sk. No: 271 07600 Antalya / Manavgat
Telephone	: 0090 242 777 09 99
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TRANSFER FACILITIES

VIP Transfer	Extra Charge	Car Rental	Extra Charge
Taxi	Extra Charge	Minibus & Dolmuş	Extra Charge

BEACH FACILITIES

Food & Beverage	Location	Length	Beach
Beach Reataurant & Bar	Direct on Seaside	190 m	Sand

IN WINTER CONCEPT, THE SERVICES ARE WEATHER-RELATED

MEETING ROOM

	Size of Area	number	Cinema layout	Banquet	Cocktail
Şehzade / Harem	500 m ² / 170 m ²	1 / 1	450 person / 120 person	200 person / -	495/150

POOL FACILITIES

	Depth	Size	Out door	Indoor	Heatable
Main Pool	138 cm	1580 m ²	√		
Kids Pool	30 cm	40 m ²	√		
Indoor pool	120 cm	84 m ²		√	√
Indoor Kids pool	35 cm	5 m ²		√	√
Waterslides pool	118 cm	78 m ²	√		

THE WATER SLIDES ARE BETWEEN 01.04 - 31.10. AVAILABLE. WEATHER-RELATED

INDOOR POOL WATER IS NOT HEATED BETWEEN 01.05 - 01.10.

ROOM SERVICES

Safe Box	Free	Changing bed sheets every 2 days	Free
Kettle and tea/coffee set-up	Free	Wi-fi connection	Free
Minibar is filled up everyday with Beer and soft drinks.	Free	Slipper	Free
Minibar is filled up everyday with peanuts and crackers.	Free	Bathrope	Free
Daily room cleaning,	Free	Satellite TV	Free
Daily room towel change, depends on guest request	Free		

Beach towels 1x a day in the Spa Center (with Towel Card)

SPORTS & ACTIVITIES (against fee)

Water sport	Diving school
Motorized watersport	Game room

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ROOM TYPES AND DETAILS

	Standart Double room	Comfort Room	FamilyRoom	Junior Suite	Handicapped Room
Size	23 – 28 – 32 m ²	28 m ²	32 - 42 m ²	44 m ²	32 m ²
Land view room	95				5
Pool view room	15				
Sea view room	128	34		50	
Number of room types	238	34	170	50	5
Total room		509			
Balcony	√	√	√	√	√
Laminant Parquet	√	√	√	√	√
Double bed	√	√	√	√	√
Single bed	√		√	√	√
Shower	√	√	√	√	√
WC	√	√	√	√	√
Hair dryer	√	√	√	√	√
Bathroom amenities	√	√	√	√	√
Satellite LED Tv	√	√	√	√	√
Mini Bar	√	√	√	√	√
Air condition	√	√	√	√	√
Digital safe box	√	√	√	√	√
Telephone	√	√	√	√	√
Kettle + Hot drinks set up	√	√	√	√	√
Bathrobe	√	√	√	√	√
Slipper	√	√	√	√	√
Turndown service		√			
Wi-Fi (Wireless Internet)	√	√	√	√	√

COMFORT DOUBLE ROOM

Sea view room. Additional Services; Turndown service, %30 Discount Spa. Free 2. A la Carte, 1X Laundry Service (Except Dry Cleaning), Fruit basket & Wine (On Arrival day).

FOOD & BEVERAGE

Restaurants	Size of area	Capacity	Outdoor	Indoor	
Main Restoran		880 pax	√	√	inclusive
Türkish alacarte		60 pax	√	√	inclusive
Italian ala carte		50 pax		√	inclusive
Fish ala carte		60 pax	√	√	inclusive
Asian ala Carte		40 pax		√	Inclusive
Mexican ala Carte		40 pax		√	inclusive
Beach restaurant		250 pax	√		inclusive
Excellence Restaurant		350 pax		√	inclusive
Patisserie		50 pax		√	inclusive

SOME OF OUR FOOD SERVICES ARE WEATHER - CONDITIONED

Bars			Outdoor	Indoor	
Lobby Bar			√	√	
Pool Bar			√		
Beach Bar			√		
Disco Bar				√	
Irish Bar			√	√	
Terrace bar			√	√	

SOME OF OUR BARS ARE SERVING DEPENDS ON WEATHER-CONDITIONED

SHOPPING FACILITIES

Market	Jewellery	Leder store	Car rental
Hairdresser	Photo store	Doctor & Nurse	Bag store
Butique	Optician	Gameroom	

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FOOD SERVICES

Location	Services	Capacity	Soft drinks	Alcoholic beverages	Serving Hours	
Main Restaurant	Breakfast	880 pax	√		07:00 - 10:00	Open Buffet
Main Restaurant	Late Breakfast		√		10:00 - 11:00	Open Mini Buffet
Patisserie	Coffee & Cookies	50 pax	√		11:00 - 23:00	
Beach Rest	Ice Cream		√		11:00 - 18:00	
Patisserie	Ice Cream	50 pax	√		11:00 - 23:00	
Beach Rest	Snack Service Lunch	250 pax	√	√	12:00 - 18:00	A la Carte with Menü Card
Main Restaurant	Lunch	880 pax	√	√	12:30 - 14:00	Open Buffet
Beach Rest.	Gözleme		√		12:00 - 17:00	
Excellence Rest	24 h ala carte service		√	√	24 h	Ala carte with Menü
Excellence Rest	Snacks Service -Kumpir		√	√	15:00 - 17:00	
Excellence Rest	Snacks Service - Waffle		√		15:00 - 17:00	
Beach Rest	Pizza		√	√	12:00 - 18:00	
Beach Rest	Hamburger		√	√	12:00 - 18:00	
Main Restaurant	Dinner		√	√	19:00 - 21:00	Open Buffet
A'la Carte Restaurants	5 Ala carte Rest.		√	√	19:00 - 21:00	
Excellence Rest	Late Dinner		√	√	21:00 - 24:00	A la Carte
Excellence Rest.	Night Snack service		√		24:00 - 07:00	A' la carte Service

* All drinks are served to the table during the meal time. A hot drink corner is also available in the main restaurant.

* Diet buffet and show-cooking units are also available in main Restaurant.

* Theme buffets are available in selected day of week in main Restaurant.

* Appropriate clothing is compulsory during dinner time in main restaurant.

* It is not allowed to get in main restaurant with marine or pool shoes and clothing.

* Beach Restaurant are WEATHER-RELATED

* While depending on the supply of some import and local drinks, may be altered during the season.

* The Hotel Management has the right to change the hours and locations of the services.

BIRTHDAY SERVICES

Birthday-cake	Free	Fruit basket and wine	Free
Celebration card	Free		

HONEYMOON SERVICES

Room decoration on arrival day	Free	Additional on Minibar amenities	Free
Additional on standart bath amenities		- Diet coke	Free
- Bathrobe and slipper	Free	- Fruit juice	Free
- Teeth and Shaving Kit	Free	- Red Wine	Free
- Body lotion	Free	- Nuts	Free
- Bath fiber, haircomb, nail file	Free	- Dessert plate	Free
Fresh Flower in room	Extra charge	- VIP Fruit Basket	Free
Room Services	Extra charge	- Chocolate	Free
Special discount in SPA center		-Celebration card	Free
Reservation priority in A la carte Restaurants.	Free		

* Breakfast in Room after arrival day (the time is determined by the request of the honeymoon couple.)

* Honeymoon concept is valid for the guest married in the last 30 days. Marriage certificate is needed.

WEDDING ANNIVERSARY AND SPECIAL DAY SERVICES

Room decoration on arrival day	Free	Celebration card	Free
Special discount in SPA center		Fruit basket and wine	Free
Reservation priority in A la carte Restaurants.	Free		

WELLNESS & S.P.A.

FREE OF CHARGE	Size Of Areas	EXTRA CHARGE		
Total area		Jakuzzi	Extra charge	
Turkish Hammam		Massage & therapies	Extra charge	
Sauna		VIP Massage room	Extra charge	
Steam bath		Beauty care	Extra charge	
Fitness center		Skin care	Extra charge	
Relaxing area		Manicure & pedicure	Extra charge	

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SPORTS & ANIMATION

DAY TIME			NIGHTS		
Animation	Zumba		Animation shows		Minigolf
Tournaments	Step		Live Music		
Table tennis	Gymnastics		Show Groups		
Dart	Water gym		Kids animation		
Aerobic	Pool games		Disco (certain hours)		
Beachvolley	Boccia		Cinema		
Fitness Center (+16)					

SOME OF OUR ACTIVITIES ARE WEATHER-RELATED

KIDS / BABIES

Mini Club	04-12 years old		Kids pool	Waterslide	
	Activity room		Indoor Kids pool		
	Activity garden		Highchairs in restaurant	Free	
Mini Club hours	10:30 – 12:30		Baby Carriage	Extra charge	
	14:30 – 17:00		Handicrafts	Extra charge	
Mini Disco	20:30 – 21:00		Kids Playground		

A'LA CARTE RESTAURANTS

Location	Capacity		Alcoholic beverages	Soft drinks	Serving Hours
Türkish A'la Carte Restaurant	60 pax	Ultra H.D	√	√	19:00 - 21:00
İtalian A'la Carte Restaurant	50 pax	Ultra H.D	√	√	19:00 - 21:00
Fish A'la Carte Restaurant	60 pax	Ultra H.D	√	√	19:00 - 21:00
Mexican A'la Carte Restaurant	40 pax	Ultra H.D	√	√	19:00 - 21:00
Asian A'la Carte Restaurant	40 pax	Ultra H.D	√	√	19:00 - 21:00

* A la Carte restaurants are available to use once during holiday. (min stay 7 days)

BEVERAGE SERVICES (the ones in Ultra all inclusive concept)

Location	Services		Soft drinks	Alcoholic beverages	Imported drinks	Serving Hours
Lobby Bar	Beverage		√	√	√	10:00 - 24:00
Lagoon Bar	Beverage		√	√	√	24 h
Pool Bar	Beverage		√	√	√	10:00 - 24:00
Beach Bar	Beverage		√	√	√	10:00 - 18:00
Irish Bar	Beverage		√	√	√	18:00 - 24:00
Disco Bar	Beverage		√	√	√	23:00 - 02:00
Teras Bar	Beverage		√	√	√	18:00 – 24:00

Some selected import drinks (Whiskies, Rums, Tequilas, Vodka's, Brandies, Gins, Vermouthes, Liqueurs) & Local alcoholic (Raki varieties, Vodka's, Wines, Vermouthes, Liqueurs, Beer) And non-Alcoholic drinks are served in each bar during opening hours, and at a selected bar 24 hours, inclusive.

* Alcoholic beverages are not served to the persons under the age of 18.

* Local alcoholic and non-alcoholic drinks and some selected import drinks are included in concept.

* Squeezed seasonal fruits are free of charged.

* While depending on the supply of some import and local drinks, may be altered during the season.

GENERAL INFORMATION

* **INDOOR POOL WATER IS NOT HEATED BETWEEN 01.05 - 01.10.**

* Serving hours of Restaurant, Bars, all outdoor places and availability of Sunbeds, Umbrellas depend on the weather conditions

* Armband is obligatory.

* The last check out time is noon 12:00 and check in time 14:00 clock. Early check-in & late check-out are against fee.

* Ultra all inclusive concept starts with dinner on arrival day and contains Dinner as the number of booking nights and finish after breakfast on departure day.

* Pets are not allowed.

* Safe box are available in room for valuable things.

* Service Staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guest well-being.

* According to Turkish Law Smoking is not allowed in closed area.(only on balcony in the room)

* The Diamond Hotels managment reserves the right to make any changes in the concept without informing second and third person/companies.

* Complimentary and chargeable services may be altered during the season while depending on the supply of some import and local goods.